

Podcast Script: Differences Between Open Source, Pro, Enterprise Editions

Welcome to this 60-second Sugar snippet. My name is Susie Williams and today we're going to talk about the differences between the Sugar Open Source, Professional, and Enterprise editions.

Sugar Open Source is freely available to download and install. It's power-packed software that allows you to track your leads, companies, contacts, and opportunities. You can also create marketing campaigns, track bugs and support cases, and create activities and tasks. Just go to SugarOpenSource.org, download and install and you're all set.

Sugar Professional builds on top of Sugar Open Source to provide additional capabilities tailored for larger sales organizations or businesses who want a contractual and support relationship with SugarCRM. Its team management capability allows you to set up sales teams in the system. Workflow, Advanced Project management, quotes, contracts, reporting, forecasting, wireless access and Microsoft Outlook integration round out the feature set.

Sugar Enterprise builds on the features of Pro and bundles in offline client synchronization, advanced reporting, and Oracle database support.

The Professional and Enterprise editions can be installed on-site in your environment, or you can have us host your software by purchasing "Sugar On-Demand". Sugar Professional and Enterprise editions come bundled with Technical Support.

And that's your 60-second Sugar snippet for the day. Goodbye!